



# Club Subscription and Refund Policy

## 1. Setting of Subscription Levels:

The Board of NRFC recognises that the last couple of years have been challenging for many of our Members during the pandemic and its economic consequences. NRFC has therefore made no increase in fees for the 2022 season and all registration fees remain the same as in 2021

## 2. Subscription Payments:

All figures and discount rates below include GST.

The Club requires all registered players to have paid the relevant current year subscription amount (and any arrears from previous years) by the following dates:

Failure to do so may mean that any player is deemed to be non-financial, not a member of the Club, and therefore ineligible to play in any NRF sanctioned or internally organised competition.

Should any player, having been informed in writing of their non-financial status, participate in any NRF competition or internally organised competition, the team of which that player is a part, will risk losing any competition points gained.

GRADE	GRADE	BORN	FEE PER PERSON <sup>1</sup>	FEE PER TEAM <sup>3</sup>	DUE DATE
FIRST KICKS	5-6	2016/7	\$185.00		31 March 2022
FUN FOOTBALL	7-8	2014/5	\$185.00		31 March 2022
JUNIOR FOOTBALL	9-12	2009/13	\$210.00		31 March 2022
YOUTH COMMUNITY FOOTBALL	13-19	2003/08	\$210.00		31 March 2022
YOUTH NRFL FOOTBALL <sup>2</sup>	13-19	2003/08	\$210.00		28 February 2022
SENIOR COMMUNITY FOOTBALL	OPEN	OPEN		\$4,750.00	50% by 16 <sup>th</sup> March 2022 50% by 29 <sup>th</sup> April 2022

### Notes

- 1 - All Fees include NZ Football & Northern Regional football Fees, NRFC Fees, GST and a non-refundable Club administration fee of \$30.00.
- 2 - NRF Youth Football excludes Pro Coaching Fees, these are detailed below.
- 3 - Includes NZ Football & Northern Regional football Fees, NRFC Fees, GST and a non-refundable Club administration fee of \$30.00 per person.



\* Players named in the 2022 Premier Men's and Women's squads will have 100% of their Subscription fees rebated. They will remain financial members of the Club.

+ Team fee options are available for open grade Men's and Women's teams. The team fee for 2022 will be \$4,750.

Fees must be paid via Friendly Manger by the due date with a valid credit or debit card.

If this is not possible for you, to make payment by the due date please refer to the Payment Plans section for details of how the club may be able to assist you.

### **3. Subscription Discounts:**

#### **3.1 Family Discount (only Junior/Youth Players are eligible)**

The Club offers a family discount to family groups with more than one child playing with the Club. The second, and each subsequent, child registering as part of the same family group (determined by reference to the home address recorded on the registrations) qualifies for a 10% discount on the gross Subscription applicable for that child. Note this applies just to the Subscription fee, and not to any other fees such as pro-coaching and holiday programmes.

Family discounts claimed will be subject to Club audit. Where a discount is mistakenly deducted in calculating fees payable, the short-paid amount remains outstanding, and may lead to the member being declared non-financial as per Section 2.0 above.

### **4. Subscription Refunds**

The Club recognises that, in normal circumstances, all players who register (or are registered by someone else) to play with the Club each season have done so in good faith and with the intention of playing for the club for the duration of the season. The Club therefore recognises that requests for a refund of fees will normally be the result of unusual circumstances.

The Club will accept written (including emailed) requests for a full, or partial refund of net subscriptions paid (less administration fees and subject to time limitations as noted below) in the following circumstances:

- Where an incorrect subscription amount has been paid initially;
- Where a player sustains a long-term injury (medical certificate may be required) and cannot train or play for a period exceeding 12 weeks;
- Where a player becomes ill for an extended period of time (medical certificate may be required);



- Where a player moves to reside permanently in another New Zealand Football Federation area, or overseas;
- Where a player has joined the Club for the first time in the junior grades (5<sup>th</sup> to 9th grade) and the Club has been advised in writing that they joined on a 'trial' basis;
- Where a player(s) is unable to be placed in a team due to insufficient registrations being received for a suitable team;
- Any other circumstances which the Club Board may accept from time to time.

Refunds of subscriptions will normally be limited to the following:

- Refund requests received in writing before 31<sup>st</sup> March 2022 – 100% of the discounted subscription paid less an administration fee of \$30.00.
- Refund requests received in writing after the published closing date but before the 1<sup>st</sup> May 2022 – 70% of the discounted subscription paid less an administration fee of \$30.00.
- Refund requests received in writing after the 1<sup>st</sup> May 2022 and before 31<sup>st</sup> July 2022 in the year of payment – 40% of the discounted subscription paid less an administration fee of \$30.00.
- Refund requests received after 31<sup>st</sup> July 2022 will normally be declined.

The Club reserves the right to retain any refund of subscriptions until a player has returned all Club property and settled all outstanding amounts for fines and/or other debts owed.

## 5. Refunds related to COVID-19

The Club recognises the hardship and uncertainty many families face as a result of the impacts of COVID-19, and should the 2022 football be impacted by delays and cancellations, we have outlined below a clear and transparent policy for handling refunds for subscriptions, pro-coach fees, and holiday programmes.

### Subscriptions

If COVID restrictions mean that no team trainings or games occur for the entire 2022 season, then a full Subscriptions refund will be available to all players.

If the playing season gets underway, but COVID restrictions mean no more than 60% of the scheduled games for the season are played, then a 25% Subscriptions refund will be available to all players.

If more than 60% of the scheduled games for the season are not impacted by COVID-19 cancellations, then no refund of Subscriptions will be available.

### Pro-Coach Fees

The pro-coach fee paid by some of our Junior and Youth teams (including our TDP teams) is based on the number of trainings and games (sessions) for the season, along with a player development administrative charge. If COVID-19 restrictions result in less than 80% of the sessions being delivered



for 2022, a \$100 player development administrative charge will be retained by the Club, and the remaining pro-coach fee will be available to be refunded to the player on a pro rata basis. For example, if the pro-coach fee is \$850 per player and only 50% of the planned training/game sessions for 2022 are delivered, a refund of \$375 will be available to each player  $((\$850 - \$100) \times 50\%)$ . If 80% or more of the planned sessions are not impacted by COVID-19 there will be no pro-coach refund available.

### **Holiday Programmes**

The cost for all holiday programmes will be fully refunded if they cannot proceed due to COVID-19 restrictions

## **6. Part Season Subscriptions**

Players joining the Club part way through a season will be charged fees based on the following percentage of the relevant full season fee:

<b>Up to and including 31 May</b>	<b>100%</b>
<b>1 June to 31 July</b>	<b>80%</b>
<b>1 August or later</b>	<b>50%</b>

## **PAYMENT PLANS & FINANCIAL HARDSHIP**

NRFC recognises that for some of our Members more flexibility in paying the fees may be required and we are open to establishing payment plans for those who need assistance. If you are in need of assistance to meet the cost of the fees or in need of a payment plan to spread the cost, please contact our Finance Manager [accounts@northernroversfc.org.nz](mailto:accounts@northernroversfc.org.nz) as early as possible once you register.

## **PLAYING STRIPS**

All players will be issued with a CLUB Playing Shirt. This will appear as an ASSET for your size selection during your registration.

These items must be returned to The Club at the end of the season. Any non-returned club items will be Red Flagged against each player's profile in the NZ Football Database. A player showing a Red Flag is unable to register for another football club until the Red Flag is resolved.